

# Matthew Rossi

**Information Technology and Management Professional with BA degree in Finance**

## CONTACT

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## LinkedIn

<https://bit.ly/2qnpw9x>

## ABOUT

Born and raised in Tampa, Florida and a proud alumnus of the University of South Florida. After graduation I pursued my entrepreneurial spirit and opened 2 successful computer repair stores in 2004.

## HOBBIES

Motorsports  
Stock Market  
Computers  
Family

My name is Matthew Rossi and I graduated from USF in 2004 with a B.S. in Finance. After graduation I pursued my passion of IT and opened two computer stores in 2004. During this time, I serve as the manager of a team of six, accountant, system designer, master repair tech, customer service, inventory management, asset protection, and network security. As this venture comes to an end, I am looking forward to exploring new opportunities with strong growth-oriented organizations where I can continue to grow and evolve my career.

As dedicated life-long learner, I am committed to always improving myself and strive both personally and professionally to grow and adapt with the rapidly changing demands of the IT industry. Cost-conscious, bandwidth-aware and security-focused it is my goal as an IT leader and professional to facilitate operational functionality that is both innovative, growth-oriented, and sustainable at scale.

Thanks for your time and consideration.



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## **PROFESSIONAL SKILLS**

IT Operations Management  
Customer Service Experience  
Management Experience  
Network Storage Solutions  
CRM Administration  
Systems / Network Admin  
Web Development

## **SOFTWARE / TOOLS**

Microsoft Windows all versions,  
MacOSX, Office 365, Ubuntu,  
Atrex POS, Wordpress, Adobe  
Creative Cloud, Salesforce  
CRM, Acronis True Image,  
Symantec Endpoint, QNAP,  
Android, iOS, iPadOS, Basic  
Azure

## **EDUCATION**

University of South Florida,  
State College, FL. B.S., 2004  
Major: Business Finance  
Graduated May of 2004

## **Employment**

### **Store Owner / Computer Technician / Office Manager**

ISORM Computers, Tampa, FL, May 2004 to Present

Repair computer hardware and or software  
Provide tech support for end user and small business  
Build new desktop computers  
Managed employees at two office locations  
Manage finances of the company  
Provide customer service for any issues that arose  
Maintain customer database and POS software  
Built and maintain websites using Wordpress, PHP, MySQL

### **Financial Advisor Internship**

Merrill Lynch, Tampa, FL, May 2003 to January 2004  
Learned techniques for risk analysis and retirement planning,  
prepared marketing materials for seminars, maintained the  
ACT client database, ensured client accounts were up to date

### **Grocery Stock Clerk**

Publix Supermarkets, Tampa, FL, July 2001 to February 2003  
Ensured that sale items were full on the shelf, helped  
customers locate products and answered their questions,  
maintained inventory

### **Store assistant manager**

Video View, Tampa, FL, November 1999 to October 2001  
Solved customer problems with our services, helped run the  
front counter and lotto machines, assisted in the training of  
new employees

### **Computer Technician**

United Factory Computers, Tampa, FL, August 1997 to  
October 1999  
Repaired computers, helped customers via phone with  
computer related questions, built new computer systems